



Te Kāhui Kāhu
Social Services Accreditation

**TE KĀHUI KĀHU - SOCIAL SERVICES
ACCREDITATION**

UPCOMING CHANGES TO THE ACCREDITATION PROCESS

WHAT'S CHANGING?

On 20 June we are moving to a purpose-built online system that will modernise and simplify the accreditation process and the functions of Te Kāhui Kāhu - Social Services Accreditation.



What does this mean for you?
When your review is coming up, you will receive an email with information to guide you through completing your review in this new system.

This will include instructions to set up MFA (multi-factor authentication) and how to access Te Kāhui Kāhu online to complete your accreditation review.

? = Y+X



This system will be used to manage the accreditation process, allowing you to directly upload documentation, such as policies and procedures (without needing to send multiple emails).



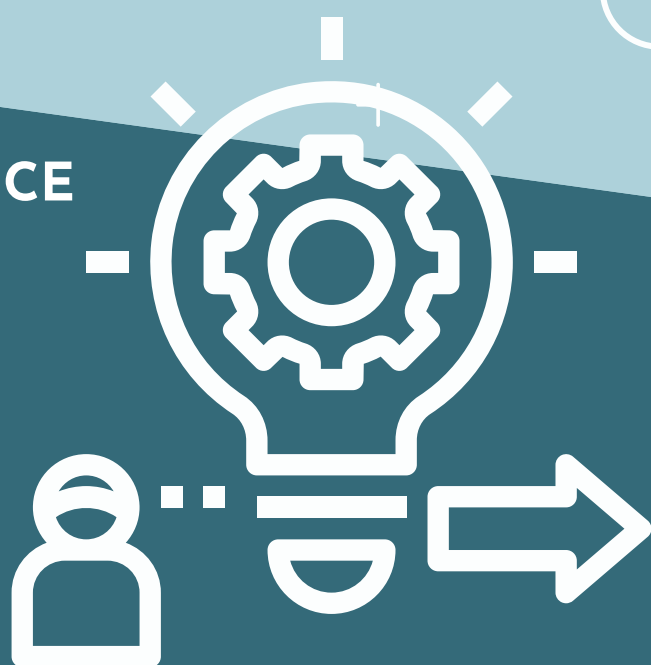
You will also be able to update organizational details and contacts, as well as using the system to see the progress of your review.



FREQUENTLY ASKED QUESTIONS

IS THERE ANYTHING NEW SERVICE PROVIDERS NEED TO HAVE?

The only notable change is the need for providers to have an NZBN when they want to apply for or renew their Social Service Accreditation.



WHAT IF WE DON'T HAVE AN NZBN?

You can apply to get one for free through the NZBN website, or contact Te Kāhui Kāhu for support.

WILL THIS AFFECT OUR CURRENT ACCREDITATION?

No, you will just be using the new system for your review.

WILL ANYTHING ELSE CHANGE?

No, the accreditation standards, site visits etc. will still be the same, it will just be managed through the new system.

HOW DO WE GET IN TOUCH IF WE HAVE ANY OTHER QUESTIONS?

You can email us directly on accreditation@tekāhuikāhu.govt.nz

